



A TRUSTED PARTNER TO ACHIEVE
TRANSFORMATIONAL
EXCELLENCE IN BUSINESS PROCESSES



THE CLIENT : Finance (Applicable across Industry wherever there are collections and Invoices)



REQUIREMENT : Accounts Receivables, Accounts Payables, Invoice Tracking, Automation

CHALLENGES FACED BY THE CLIENT

- **Process of Invoice Submission and tracking was manual**
- Lack of visibility with the Invoice Status
- Delays in receipt of payment, short payment due to errors and delay in receiving invoices
- Vendor Invoices were received and acknowledged at least a week late

SOLUTIONS BY VIAANTE

- ➔ Created a web based dashboard to track all the Invoices, End to End from Generation to Collection
- ➔ Created a Web crawler to collect Invoice status from more than 15+ web sites for the Invoices Submitted
- ➔ Created a communication tracker which would enable all communication related to the invoices to be available in one single place
- ➔ Vendor Portal where vendors can self register and submit their invoices and track them effectively

ACHIEVEMENTS

- ▶ Each Invoice status was available and auto-updated daily instead of weekly or fortnightly
- ▶ Improved the Accuracy of submission by providing analytics on common failure reasons and providing the trends for billers making common mistakes
- ▶ **A complete end to end visibility** of the Invoice(s) and improving the collection rate by at least 5%
- ▶ Allowing Auto reconciliations and users could focus only on the exceptions.

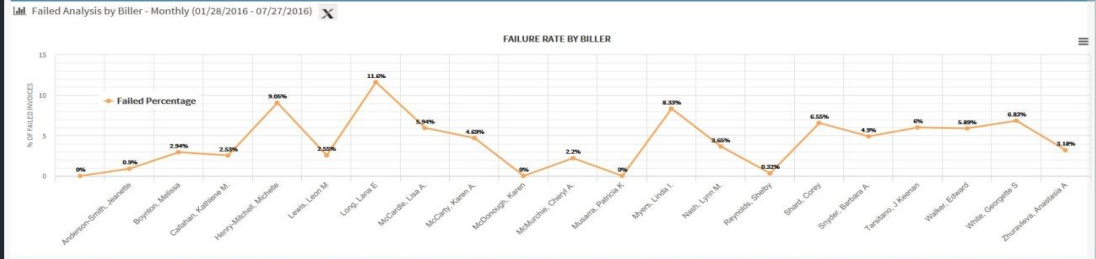
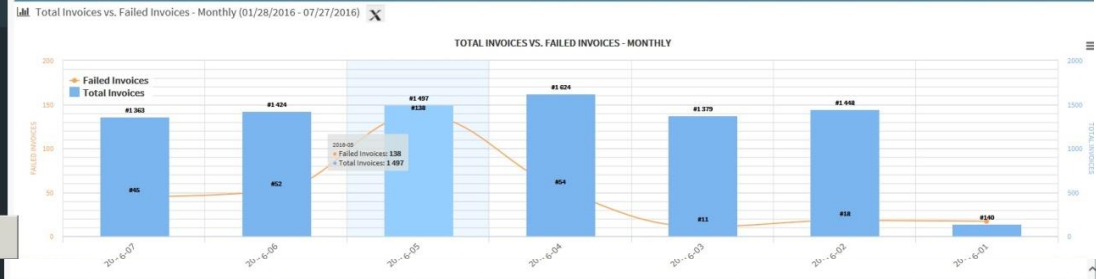
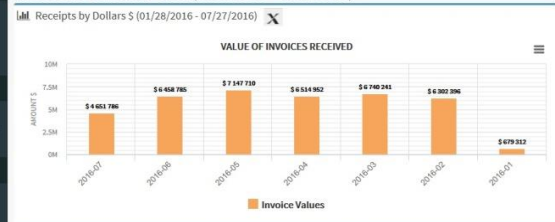
- Reconciliation
- Widgets
- Aging Report
- Reconcile
- Analytics
- Master Maintenance
- Client Maintenance
- Matter Maintenance
- Website Master
- Role Management
- Create Roles
- Manage Roles
- Assign Role
- Importer

Invoice Aging View All

Status	0-30	31-60	61-90	91-180	181-365	>365	Total
Approved	\$ 1,033,841	\$ 1,270,218	\$ 672,765	\$ 1,362,024	\$ 1,001,709	\$ 214,388	\$ 5,584,945
Do Not Submit	\$ 60,931	\$ 589					\$ 61,519
Failed	\$ 277,554	\$ 61,325	\$ 37,493			\$ 2,045	\$ 378,416
Missing Leads	\$ 526,579	\$ 75,118	\$ 37,420	\$ 55,770			\$ 695,096
Paid	\$ 10,527	\$ 15,079	\$ 98,517	\$ 115,013			\$ 239,136
Rejected	\$ 49,510	\$ 26,818	\$ 35,637	\$ 6,895	\$ 57,998	\$ 8,304	\$ 184,949
ShortPaid	\$ 12,211	\$ 229,500	\$ 11,172	\$ 271,023	\$ 115,778	\$ 169,096	\$ 809,591
Submitted	\$ 76,542		\$ 7,180	\$ 18,596	\$ 306,200	\$ 6,097	\$ 412,615
To Be Submitted	\$ 269,407	\$ 7,155					\$ 276,562
Under Review	\$ 3,386,096	\$ 1,850,545	\$ 1,042,882	\$ 327,860	\$ 91,648	\$ 7,685	\$ 6,706,715
Total	\$ 5,703,196	\$ 3,536,146	\$ 1,943,274	\$ 2,185,191	\$ 1,573,322	\$ 408,414	

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Invoices for Selected Period (01/28/2016 - 07/27/2016)



Submission Trend by Ebilling Sites - Monthly (01/28/2016 - 07/27/2016)

Electronically Billed Invoices Last Recon On : 04-Apr-2016

Total Outstanding A/R #2,422 \$15,349,543	To Be Submitted #96 \$279,814	Missing Leads #115 \$695,095	Submitted #44 \$409,363	Failed #49 \$378,416	Rejected #22 \$184,949	Under Review #1,357 \$6,706,715
Approved #665 \$5,584,945	Paid #31 \$239,136	Short Paid #32 \$809,591	Do Not Submit #11 \$61,519	Difference #0 \$0		



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SSAE 18 Type II Compliance



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INDIA : +91-22-28200681/682/683/684

USA : +1-347-674-7983

UK : +44 -208-144-954