

# VIAANTE NEWSLETTER

## OCTOBER 2022



A Trusted Partner to achieve Transformational  
Excellence in Business Processes



*Viaante is celebrating  
a decade of Innovation,  
Growth and Success.*

## A QUICK GLANCE AT NEWSLETTER

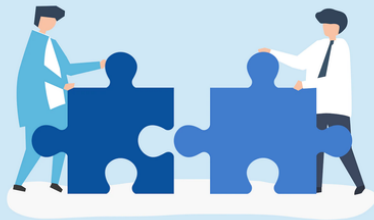
- ▶ Viaante's Recent Updates
- ▶ Viaante's Employees Speak
- ▶ Compliance at Viaante
- ▶ Quick Links

# VIAANTE'S RECENT UPDATES

## Viaante recently partnered with Healthware Systems to offer integrated services to the Healthcare Industry.

**RPA BOTS:** Viaante's software robots (V-BOTS) are designed to communicate directly with other software applications and websites using the user interface that is already in place. The robot will log into any application, navigate the user interface, fill in fields, respond to prompts, capture results, and perform all of the same tasks as a human. Software robots may adapt to particular use cases and outliers using artificial intelligence to manage nearly any circumstance or job procedure.

**Active XCHANGE:** ActiveXCHANGE is like a digital mailroom. It's a bi-directional gateway that efficiently manages incoming information objects (physician orders, fax, print, scan, DM, and other data) and transforms them into actionable information by delivering them in virtually any format to their ultimate destination.



### SCHEDULE A FREE DEMO



[kelly.jones@viaante.com](mailto:kelly.jones@viaante.com)

## Viaante recently published its Whitepaper on Data management

**Roadmap to Next-Generation Data Management:** This Whitepaper covers all that you need to know about Data Management.

- Current Scenario
- Data Management Market Insights
- Market Growth Factors
- Viaante's Data Management Services
- An Ideal partner for all Data Management Needs- Viaante



### DOWNLOAD WHITEPAPER

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**Gain access to Viaante's Newsletters on Healthcare, IT and F&A.**



[EXPLORE ALL WHITEPAPERS](#)



## VIAANTE'S EMPLOYEES SPEAK



**Pooja Ayare**  
Project team Leader



*I have joined Viaante when it was a startup of a few highly motivated and visionary people. It's a very rare opportunity to get to work with a young/new organization and see it grow from the very beginning. Working with Viaante is like witnessing and being a part of the rapid growth-orientated business. The energy, the positive vibes are contagious. It is overwhelming to see how many lives you can affect as part of constant growth and motivate others to join you.*



**Rohan Naik**  
Quality Department



*I have been working with Viaante for the last 5 years; overall it has been an amazing journey. This is indeed a great place to work. I feel delighted and proud to be part of this organization. The Organization has made it possible to run the business even during such critical times and had made sure to take care of each and every employee's health and safety.*



**Santosh Shigwan**  
Operations Department



*Viaante exemplifies Customer Focus, Long-term Customer Relationship Management, Mutual Success in Client Engagements, and Inclusive Growth for its Work Force. Viaante's transparent management, inspirational and supportive leadership drive a culture of operational excellence, continuous learning, improvement, skill development, and fostering team spirit. Viaante is indeed the First Among Equals.*



Explore more Employee Testimonials; Know Viaante's Work Clulture

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# COMPLIANCE AT VIAANTE



## How do we manage our compliances effectively ?

- Under ISO Compliance we have established our Quality Policies and Quality Objectives.
- Through training programs on QMS and regular reviews, the senior management ensures that members at every location / department understand, implement and maintain the Quality Policy.
- We conduct Management Review meetings at regular intervals. These are usually conducted after the planned regular internal audits in the organization.
- We ensure that process-based approach and risk-based thinking is communicated to all the concerned supporting people to ensure effectiveness of the quality management system.



## How does our compliance management system benefit our clients ?

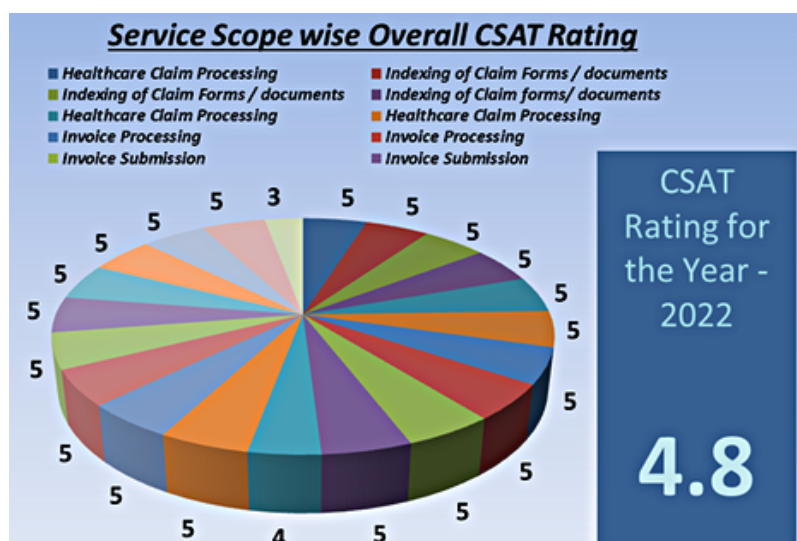
- Viaante provides value additions for improving the performance of outsourced systems, reducing problems and failures and improving stability. We implement processes rigorously and our people are trained to be methodical and process driven. With our focus on quality, we lower costs and improve efficiency within the organization.
- Our implementation approach of ISO standard is based on the fundamental quality management principles of meeting client needs and trying to fulfill customer expectations.
- As a certified Quality management system group, we have an efficient management process in place to monitor the production and operational process.



## How does our compliance management system benefit our clients ?

- Viaante have been maintaining a documented procedure to define, plan and implement strategies that are necessary to ensure conformity of our product & services.
- As a part of the measurement activity to monitor and improve the customer satisfaction level, Viaante conducts Customer Satisfaction Surveys. The frequency to conduct the customer satisfaction survey is twice in a year.

**viaante's latest CSAT Score indicates our timely & quality service deliverables to our clients.**



**KNOW MORE ABOUT VIAANTE'S COMPLIANCE**

[CLICK HERE](#)

## VIAANTE CERTIFICATIONS



## VIAANTE AND PARTNERS

Viaante collaborates with a network of service and technology partners to assist and develop better experiences and accelerate the digital transformation.

### VIAANTE'S NETWORK OF PARTERS



SERVICE PARTNERS



TECHNOLOGY PARTNERS



REFERRAL PARTNERS



SALES PARTNERS



DEVELOPMENT PARTNERS

Know more about Viaante's Partners

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## QUICK LINKS



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*Viaante is celebrating  
a decade of Innovation,  
Growth and Success.*

*We believe that our employees are our partners in our long-term sustainability and growth. So, it's imbibed in our business to treat each employee with respect, dignity, and fairness. For us, employees are our most valuable assets. Our HR policies and practices are for employees, focused on taking care of their needs and are the testament of our commitment towards our people.*

## WORK WITH US

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TO KNOW MORE ABOUT US, VISIT [WWW.VIAANTE.COM](http://WWW.VIAANTE.COM) NOW

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