

OCTOBER 2024

VIAANTE BUSINESS SOLUTIONS QUARTERLY NEWSLETTER



GREETINGS FROM VIAANTE!

As we approach the end of October, we are excited to share some of the key highlights and milestones we've achieved over the past few months. From expanding our services to celebrating special moments with our team, it's been a fantastic journey, and we're grateful for your continued support.



VIAANTE'S HIGHLIGHTS: RECOGNITIONS IN IT & HEALTHCARE



Viaante proudly received recognition for our forward-thinking contributions in the IT and healthcare sectors. This accolade highlights our relentless pursuit of excellence and our commitment to driving positive change for our clients. Our team's expertise in leveraging advanced technology has set a new benchmark, helping us optimize processes, reduce operational costs, and improve client satisfaction.

We're inspired by this recognition to push the boundaries of what's possible, continuously evolving to meet industry demands. By prioritizing quality, precision, and innovation, Viaante remains committed to making a meaningful impact, supporting our clients in achieving seamless, efficient operations and leading them toward sustained success.

CASE STUDY SPOTLIGHT: ACHIEVING EXCELLENCE IN HEALTHCARE DATA CAPTURE

A leading provider of workers' compensation claims processing has successfully achieved a 48-hour turnaround and a 95% quality SLA. By implementing a streamlined workflow that includes manual bill identification, thorough data capture, and rigorous verification, they consistently deliver impressive results.

Over the past six months, the client maintained a turnaround time exceeding 99% while achieving quality ratings above 97%. The team's dedication, bolstered by additional hours and proactive feedback, has significantly enhanced overall performance. This case underscores the effectiveness of their approach in delivering timely and accurate healthcare claims processing solutions.



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EXPANDING REMOTE PATIENT MONITORING (RPM) SERVICES

We are proud to announce the expansion of our Remote Patient Monitoring (RPM) services. As part of our mission to provide innovative healthcare solutions, this expansion allows us to offer better patient outcomes by facilitating real-time health data monitoring. This service addition reflects our dedication to improving healthcare efficiency and patient care.

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VCS - CORPORATE SERVICES: EXPANDING OUR OFFERINGS

We have launched Viaante Corporate Services (VCS), designed to streamline facilities management operations for businesses across India. From housekeeping to IT support, we provide comprehensive solutions to ensure smooth and efficient business operations.

Discover more about our facilities management services in our latest blog: [\[The Importance of Facilities Management Services in India\]](#)

In today's competitive business landscape, organizations in India are realizing the critical role that [facilities management services](#) play in streamlining their operations.



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CELEBRATIONS AT VIAANTE

Our team spirit shone bright as we celebrated Friendship Day, Independence Day, Ganesh Chaturthi, and Navaratri together with joy and tradition.



WORK WITH US

We believe that our employees are our partners in our long-term sustainability and growth. So, it's imbibed in our business to treat each employee with respect, dignity, and fairness. For us, employees are our most valuable assets. Our HR policies and practices are for employees, focused on taking care of their needs and are the testament of our commitment towards our people.



WANT TO PARTNER WITH VIAANTE?

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